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05.10.2010

Airport Collaborative Decision Making (Airport-CDM): provision of e-mail addresses for A-CDM alerts

Dear Sir or Madam

Within the scope of the Airport CDM procedure, messages, so-called A-CDM alerts, are generated when there are interruptions in the process. These alerts should enable all participants to take the measures necessary to prevent delays in the turn-round process as early as possible.

A-CDM alerts can be transmitted in two ways. One way is the display of the A-CDM alerts in the CSA tool (common situational awareness). We informed you on how to register and use the CSA tool in our circular dated 6 September 2010.

The other way involves the A-CDM alerts being sent by e-mail to the airlines or the competent handling agents. As a rule, the e-mail address of the person you named as being responsible for TOBT is used.

Since different persons within your organisation may be responsible for the causes of the different alerts, we would like to offer you the option of specifying more than one individual e-mail address for each type of alert. Enclosed please find a table for this purpose.

To help you decide on the right e-mail address, we have also enclosed a presentation showing the causes and effects of the different alerts.

You only need to enter addresses for those alerts which are not to be sent to the person responsible for the TOBT.

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If we do not receive an answer from you, we will send all alerts to the address of the person responsible for the TOBT named by you.

If necessary, you can also make changes at a later point in time. You can also use the enclosed table for this purpose.

If you have any questions in this matter, please do not hesitate to send them to:
info@cdm.frankfurt-airport.com

Thank you very much for your cooperation.

Sincerely yours,

Fraport AG



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Enclosures:

- Email-addressee-table for Airport-CDM alerts
- Airport-CDM alert presentation